

## Free Truck & Driver Move-in Service – Conditions of use.

At Rent a Space Self Storage ("RAS") we want to provide our customers with the most convenient self storage solutions via the best customer service and welcoming, secure storage spaces at easily accessible locations. Our Truck & Driver Move-in Service is provided free of charge as a convenient cost saving service to new customers to move their goods into our RAS centre within the service area.

Our trucks are fitted with hydraulic tail lifts, tie-down rails, moving blankets and trolleys for an easier move. Our professional drivers have years of experience and countless positive reviews. Each customer with a reservation of a storage space (excluding lockers) is entitled to one trip at the time of their move-in within the service area. Confirmation will be confirmed upon payment of a \$20 deposit for your space.

### Service Area & Days Available.

The Service Area is within 10km's from the pick-up address to the RAS centre where the storer's space is reserved. Units 4.5m2 or above can be booked 6 days a week and smaller units are weekday only. All subject to availability.

### Location for Loading and Unloading of Trucks

It's a really big help if you secure a convenient, legal and flat location where the truck may be parked for loading. It needs to be acceptable to the driver as we want to ensure the safety to the driver, yourself and the general public. On arrival at our facility, the Driver will park the truck as close as he/she deems possible to your storage space. You'll just have to have a signed storage agreement prior to loading any goods into your storage space.

### Assistance with loading or unloading

In order to provide this service for free and to ensure the safety and welfare of our drivers, the Driver and other RAS employees are prohibited from assisting with the loading or unloading of the truck. We can also only permit RAS employees to drive or ride in the truck.

### Scheduled booking time, Re-schedule or cancellation

We have several bookings per day so to ensure we're on time for all our customers, we ask that you be on time for the scheduled time or we will have to deem the booking cancelled. **Bookings may be re-scheduled or cancelled up to 5pm on the day prior to the scheduled booking.** Cancellation by the storer after this time will forfeit the \$20 deposit and any further use of our free Truck & Driver Move-in service may incur a re-booking fee. For a schedule of re-booking fees, please contact us.

### Legal Ownership and Dangerous and Lawful Possessions

The Storer agrees to load the truck only with lawful possessions to which the store has legal title ownership and/or possession. The Storer agrees to indemnify and hold harmless RAS, its agents and employees from any loss, legal fees, damage, judgement cost or expense arising out of, or concerning the storer's use or possession of the truck. The Storer agrees that they will not load the truck with items prohibited under the terms of the storage agreement.

### Liability and Insurance

Rent a Space, its agents and employees shall not be liable to the Storer for any damage to, loss or theft of the Storer's possessions prior to, during, or after the course of the move.

### PLEASE PACK AND LOAD YOUR GOODS CAREFULLY

Storer's Name \_\_\_\_\_ Store Location \_\_\_\_\_

Scheduled Move-in Date \_\_\_\_/\_\_\_\_/\_\_\_\_ Booking Time \_\_\_\_\_ AM/PM

Pick-up Address \_\_\_\_\_

Mobile No. \_\_\_\_\_ Customer Signature \_\_\_\_\_