

Important Distributor Notice

Our self-storage office (we) act as a distributor of Customer Storage Insurance (Distributor) for Aon Risk Services Australia Limited ABN 17 000 434 720 AFSL 241141 (Aon). Aon is licensed and authorised to deal in and provide financial advice in relation to all general insurance products.

As a Distributor of Aon, we are authorised to deal in the Customer Storage Insurance product offered by it.

As a Distributor we can assist you in arranging Customer Storage Insurance, however we are unable to provide you with any advice, recommendation or our own opinion in relation to these insurance products.

We receive the full amount paid by you for access to the storage insurance benefits that we have arranged under our policy of insurance with QBE.

A copy of the Aon Financial Service Guide and insurer Product Disclosure Statement will be made available to you. Aon's Financial Services Guide can also be accessed through Aon's website. Please consider these documents before deciding whether the relevant Customer Storage Insurance is right for you.

If you have a concern or complaint about the Customer Storage Insurance we have provided you as a Distributor of Aon, you should contact Aon's Complaints Manager at:

Complaints Manager Aon Risk Services
Australia Limited GPO Box 4189 Sydney NSW
2001 au.compliance@aon.com

If you are not satisfied with the outcome determined by the Complaints Manager, you may contact the Australian Financial Complaints Authority (AFCA) who is an independent external dispute resolution body. AFCA's contact details are as follows:

Phone: 1800 931 678 **Email:** info@afca.org.au **Website:**
www.afca.org.au **Mail:** GPO Box 3 Melbourne VIC 3001

ALEXANDRIA
138 McEvoy St
Alexandria 2015
Tel 8758 0000

BELLA VISTA
28 Lexington Dr
Bella Vista 2153
Tel 8758 0003

BEXLEY
661 Forest Rd
Bexley 2207
Tel 8758 0004

BROOKVALE
4 Cross St
Brookvale 2100
Tel 8758 0005

BURWOOD
210 Parramatta Rd
Burwood 2134
Tel 8758 0088

CARINGBAH
22 Endeavour Rd
Caringbah 2229
Tel 8758 0007

CHATSWOOD
165 Lower Gibbes St
Chatswood 2067
Tel 8758 0000

GIRRAWEEEN
37 Amax Ave
Girraweeen 2145
Tel 8758 0008

GREGORY HILLS
25 Lasso Rd
Gregory Hills 2557
Tel 8758 0001

LANSVALE
148 Hume Hwy
Lansvale 2166
Tel 8758 0009

MIRANDA
133 The Boulevard
Miranda 2228
Tel 8758 0010

MOORE PARK
42 O'Dea Ave
Waterloo 2017
Tel 8758 0011

PADSTOW
57 Davies Rd
Padstow 2211
Tel 8758 0012

WEST RYDE
75 Falconer St
West Ryde 2114
Tel 8758 0013